

return policy

Monroe County Habitat for Humanity ReStore

Returns & Refund Policy

1. Refunds are available for up to 30 days after the original purchase.

- Returns will be accepted only when accompanied by a receipt, or the sales receipt is searchable through our POS system.
- Customers will receive a refund for the amount indicated on the receipt. Items that were sold at discounted prices will be refunded for the discounted amount.
- **We only issue refunds through Monroe County Habitat for Humanity ReStore store credit in the form of a gift card.**

2. Refunds will be issued through store credit only, following these procedures:

- Refunds which total over \$200.00 will have a 3-day waiting period.
- We process all returns through our POS system.
- Any returns that total over \$25.00 will need to be approved by our ReStore management before the transaction is started.
- **All refunds will be issued through Monroe County Habitat for Humanity ReStore store credit only in the form of a gift card.**

Our policies are subject to change any time Monroe County Habitat for Humanity deems necessary. Monroe County Habitat for Humanity keeps an updated copy of this policy posted at the front registers and on the Monroe County Habitat for Humanity affiliate website at all times.

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